

Welcome back to the SRVA and the New Registration System.

## OVERVIEW

On September 1st of 2020, USA Volleyball and SRVA transitioned to a new membership management system (MMS) administered by SportsEngine.

**NOTE: Primary account holder MUST be a parent/guardian. Your athlete will have a profile added to your “household” once they have a membership. There is no charge for the Primary account holder unless they are they need a membership for their role in SRVA.**

Locating your or your athletes membership from last season

While not all data from the Webpoint system will be migrated over to the new SE MMS, the most important pieces of information will be. When purchasing a membership, the system will look to match the **Name, DOB, and Zip code** with a membership record from Webpoint and if a match is found, data migration will happen automatically

We strongly encourage our athletes, coaches and staff to use the same **Name, DOB, and Zip code** when purchasing a membership in the new system. This is especially important for adults who have current credentials (**background screen, SafeSport, IMPACT, etc.**) to ensure those migrate into the new system.

The SRVA will also back up data from Webpoint (such as roster information, team selections, etc) and keep it on file in a secure location. The SRVA will have a process to retrieve credentials manually if needed.

## MEMBERSHIP PURCHASES

The process of purchasing memberships will look a little different. To start, go to SRVA.org and click on the "Membership" link.

When you get to the checkout page, you will see two “transactions” that equal the total membership price. One transaction represents the fees going to SRVA, and the other represents the fees going to USA Volleyball. This is different than in the past. Don't be confused. You'll still be charged the same amount - you're just going to see an itemized breakdown. You will also see two separate charges (totaling the amount of your membership) on a credit card statement.

After a membership is purchased, you will receive an email outlining the additional steps necessary to become eligible to participate. This can include a background screening, SafeSport certification, etc. Your account will also show these steps.

[One page pdf of how to access an account & purchase a membership.](#)

## COMPLETING ELIGIBILITY REQUIREMENTS

All individuals will have an eligibility status. An individual who has met all requirements will appear as eligible. Once a membership is purchased, that individual will receive an eligibility email outlining all requirements they still need to meet and will clearly see in their account that there are remaining requirements to be met.